

InterCommunity Awards and Highlights

- **Recognized as an *Enhanced Care Clinic* by the Department of Social Services (2007)**
An Enhanced Care Clinic is a specially designated Connecticut based mental health and substance abuse clinics that serve adults and/or children. ECC's must also be able to meet special requirements starting with access and the ability to see clients in a timely fashion depending on their level of urgency. Some examples are as follows:
 1. *The capability to see clients with emergent needs within two hours.*
 2. *The capability to see clients with urgent needs within two days.*
 3. *The capability to see clients with routine needs within two weeks.*
 4. *Extended coverage outside of normal business hours.*
- **Voted *Most Improved Outpatient Clinic* in the State of Connecticut based on DMHAS Consumer Satisfaction Surveys (February 2008)**
The Connecticut Department of Mental Health and Addiction Services (DMHAS) conducts an annual survey in order to better understand people's experiences with our public state-operated and community-funded service delivery system.
- **Named as a *Co-Occurring Enhanced Organization* by DMHAS (Sept. 2009)**
A Co-Occurring Enhanced Organization ensure responsiveness to the needs of individuals with co-occurring mental health and substance use disorders in treatment programs at all clinical levels of care
- **The only Lead Mental Health Agency in Connecticut to become both *CARF & Joint Commission Accredited* (2009)**
 1. *A CARF (Commission on Accreditation of Rehabilitation Facilities). CARF's mission is to provide accreditation standards and surveyors for organizations working in the human services field worldwide.*
 2. *The Joint Commission's mission worldwide by helping to improve the quality of patient care by assisting international health care organizations, public health agencies, health ministries and others evaluate, improve and demonstrate the quality of patient care and enhance patient safety*
- **Hartford Business Journal's Finalists for *Non-Profit of the Year* (June 2009)**
The HBJ Nonprofit of the Year award recognizes nonprofit organizations in the Hartford Region the categories of innovation, workforce and sustainable practices and revenue growth
- **Common Ground named *Connecticut Clubhouse of the Year* (October 2009) by Keep the Promise**
Keep the Promise Coalition (KTP) is a Connecticut Coalition of advocates (people living with mental illness, family members, mental health professionals and interested community members) dedicated to ensuring that a comprehensive, community mental health system is created and sustained for children, adults and families in Connecticut.
Their annual CT Clubhouse of the Year award recognizes excellent social clubs in Connecticut. A Social Club is a community organized to support individual living with mental illness. Social Clubs provide many activities for members— social, recreational, educational, vocational/employment services and involvement in the arts.
- **Received *Spirit of the Industry Award* (2009) by Connecticut Community Providers Association**

The Connecticut Community Providers Association (CCPA) represents organizations that provide services and supports for people with disabilities and significant challenges including children and adults with substance use disorders, mental illness, developmental, and physical disabilities. The Spirit of the Industry award represents an organizational member of CCPA who has extensive involvement in championing the cause of people with disabilities, a record of advocacy and a spirit of sensitivity and awareness

- **Received the *Non-Profits Heroes Award (2009)* from the Hartford Business Journal**
The Health Care Heroes Awards identifies outstanding leaders in the health care industry who are the epitome of a "hero." Whether they are companies, doctors, nurses, specialists or managers, they embody the word "hero" and prove their excellence in helping others.

- **Hartford Business Journal's Heath Care Hero & Dorland Health's Top People In Heath Care awarded to InterCommunity's CEO, Kimberly Beauregard (2010)**
 1. *See above for Health Care Hero Award:*
 2. *Dorland Health is a national company who offers timely, insightful, and leading-edge training, events, targeted publications, certificates and other in-depth educational programs for healthcare professionals and organizations seeking to elevate their practice. Their annual Top People in Health Care award recognizes the most successful and innovative healthcare professionals who are making the healthcare environment a better functioning, safer and more quality-focused place.*

- **Dorland Health Case in Point Platinum Award: InterCommunity's Community Support Program/Recovery Pathways nominated as a finalist in Behavioral Health Case Management (2011)**
The Case In Point Platinum Awards program is a national award that recognizes professionals and organizations who demonstrate success in the overarching healthcare continuum. They honor programs that best educate and empower patients, improve adherence and wellness, manage quality care and contain healthcare costs.

- **Tyler Booth, COO receives Dorland Health's Top People Award for Behavioral Health (September 2011)**
Please see above for information about Dorland Health

- **Common Ground placed 2nd out of 17 clubhouses across the state of CT in the SAMHSA/ CT Behavioral Health Partnership "Walk for Wellness" initiative. (October 2011)**
The Substance Abuse and Mental Health Services Administration (SAMHSA) is the agency within the U.S. Department of Health and Human Services that leads public health efforts to advance the behavioral health of the nation. SAMHSA's Wellness Initiative encourages individuals, families, and organizations to plan events to support wellness within our communities.

- **InterCommunity's SECURE program received the 2012 Case In Point Platinum Award for Behavioral Health Case Management (May 2012)**
See above for information on the Case In Point Platinum Awards Program

- **InterCommunity's COO Tyler Booth was named a member of the 2012 Class of Hartford Business Journal's "40 under 40" award (September 2012)**
The 40 Under Forty Awards recognize outstanding young professionals in the Greater Hartford area that are excelling in their industries through their leadership roles.

- **Kim Beauregard, CEO receives honorary doctorate from Charter Oak State College (May, 2013)**
Charter Oak State College is a public liberal arts college in New Britain, Connecticut. The college was founded in 1973 by the Connecticut Legislature and offers associate, baccalaureate, and master's degrees.

- **InterCommunity receives license from the Department of Public Health to provide primary care services (September, 2013)**
- **Marshall Gaines, InterCommunity CFO was named as a finalist for the Hartford Business Journal's Chief Financial Officer of the year award (November 2013)**
The CFO of the Year Award honors these financial professionals for their commitment to excellence and outstanding performance.
- **Tyler Booth, COO named as a finalist for the Hartford Business Journal Healthcare Hero Award (2014)**
- **InterCommunity, Inc. was named a Hartford Courant/Fox CT Top Small Workplace Award winner for a fourth consecutive year. (September 2011-2014)**
Hartford Courant and Fox CT recognize 60 Companies and Organizations in Greater Hartford as Top Workplaces. These companies have been recognized as Top Workplaces based solely on surveys about the workplace completed by their employees.
- **InterCommunity receives Federally Qualified Health Center Look-Alike designation from HRSA (February 2015).**
A FQHC LA is a health center that meets all of the eligibility requirements of an organization that receives an FQHC designation, but does not receive federal grant funding. FQHC LAs qualify for enhanced reimbursement from Medicare and Medicaid, as well as other benefits. FQHC LAs serve an underserved area or population, offer a sliding fee scale, provide comprehensive services, have an ongoing quality assurance program, and have a governing board of directors that includes those who are served by the health center.
- **InterCommunity announces corporate affiliation with InterCommunity Recovery Centers.**
InterCommunity, Inc. and InterCommunity Recovery Centers have consummated a formal corporate affiliation, effective February 1, 2015. This comes after almost a year of the organizations working together to explore how to best work together to provide primary care, mental health, and addiction recovery services to those in need in Hartford, East Hartford, and the surrounding towns.
- **Tyler Booth, COO receives 2015 Case in Point Platinum Award for his *Help Now* program, under the category of Case Management Specialty Programs; Behavioral Health Case Management.**
InterCommunity's Help Now Program is a three-pronged approach to improve results based on same-day access for intakes, daily walk-in therapy groups and medication management within 72 hours of request. As a result of the Help Now Program, InterCommunity has not only created faster access for patients, but also eliminated a 40% no-show rate translating to a significant increase in revenue. Consumer Satisfaction and Outcome data for InterCommunity is significantly above state averages including 98% satisfaction and 80% of patients reporting that services have helped them avoid inpatient mental health care.